

Cancellation Policy

Cancellation policy for full day and half day activities:

- 1) Cancellation 4 days before the day of the activity - Full refund.
- 2) Cancellation 2 to 4 days before the day of the activity - 50% refund.
- 3) Cancellation in less than 2 days before the day of the activity - No refund.

Cancellation policy for multi-day excursions:

- 1) Cancellation 20 days before the day of the trip - Full refund.
- 2) Cancellation 10 days before the day of the trip - 50% refund.
- 3) Cancellation during the last 10 days before the day of the trip - No refund.

-Multi-day trips reservation is only valid with a 50% deposit of the total cost, 30 days before the trip.